



GoodtoGreat  
coaching

4<sup>th</sup> March 2010-03-04

Dear Steve

My website has gone live today and I'm getting wonderful feedback on its clarity and visual impact.

The website to me has been more than a product- to some degree it's an extension of me which is why I have been so exacting as to what I want. You have been endlessly patient, understanding my need and in the background of my to-ing and fro-ing, provided a stable and reliable sounding board.

I have been able to say "I want....." and you have had the technical know-how to provide it, quickly and effectively.

Doing business with you has also been a pleasure: you *do* what you say you will do *when* you say you will do it. In these days when so many rush to say what they *will* deliver, you simply deliver it adding great value at a reasonable and clear cost.

In addition you have set up the site to incur minimal further cost to me by giving me the tools to make simple changes and additions.

I congratulate myself on making such a good choice in trusting Scalar Enterprises as my website partner and I recommend your services to anyone else in similar need.

Yours sincerely

Helen Battersby  
Good to Great Coaching Limited